

QUALITY POLICY

Guzman Polymers SRL deals in the distribution of plastic raw materials, natural rubber and additives. The quality management system and ISCC PLUS are integral and essential parts of our company.

GUZMAN POLYMERS team is firmly committed to offering quality materials and value-added service, aiming to meet the needs of stakeholders by working steadily for continuous improvement.

Our company's primary objectives, to maintain and improve its service standard and to ensure customer satisfaction and quality and sustainability requirements, have been identified as follows:

- Comply with existing national and international laws and regulations applicable to the organization, its processes and services.
- In relation to the current state of technological knowledge, research and commercialize materials that meet the technical characteristics of high standard, environmentally compatible and sustainable and meet market demands.
- Identify strategies for the commercialization of sustainable raw materials.
- Aim to progressively reduce Non-Conformities in INPUT and OUTPUT control of each process.
- Ensure the chain of custody of incoming and outgoing sustainable raw materials as required by ISCC PLUS certification.
- Aim at customer loyalty by trying to meet any customer requirement both in terms of distribution time and technical characteristics of the commercialized product.

Our company aims, moreover, to achieve the following objectives:

- Involve employees in improvement plans and facilitate internal communication through collaboration between the company's various levels and functions, soliciting suggestions and proposals to be evaluated under the continuous improvement's perspective.
- Propagate the culture of Quality and sustainability throughout the company, also through appropriate training.
- Continuously improve the level of safety and health for employees
- Ensure employees' competence, awareness and empowerment.
- Establish clear and transparent relationships with customers and suppliers.

This policy is based on the awareness that maximum commitment and participation of all employees is required for its implementation in a context of "continuous improvement" and customer satisfaction.